Building a Healthy Organization



In all sectors (private-for profit, NGO, and government), it is the healthy organization that consistently 'performs' at a high level. Organizations build and maintain health through the disciplined use of four fundamental practices (Dialogue, Wise Planning, Values-Based Decision Making and Principled Negotiation) that promote healthy internal conditions (COLLABORATION, PEACE, INTEGRITY). These conditions are essential to produce and sustain results, reputation, and reslience.

DIALOGUE supports open, honest, respectful examination of ideas and continuous organizational learning that generates shared responsibility and creativity.

WISE PLANNING assesses the operating environment, addressess stakeholders' needs, and aligns mission>>core values>>goals>>actions into a collaborative effort to achieve the shared vision. VALUES-BASED DECISION MAKING develops key decisions that communicate integrity to employees and external stakeholders, earn trust, and maintain credibility for future decisions. PRINCIPLED NEGOTIATION bridges differences with durable agreements that resolve conflict, maintain respectful working relationships, and turn multiple perspectives into resilient unity.



Alone we can do so little. Together we can do so much. **Helen Keller** Social activist USA